



INTRUSTMENT
NORTHWEST



BEAGLE & ASSOCIATES
PROFESSIONAL FIDUCIARIES

Intrustment Northwest, Inc.
Beagle and Associates

Response to On-Line Comments

Intrustment Northwest, Inc. (INTNW) and Beagle and Associates has been providing professional fiduciary and trust services for thirty eight years. As a neutral third party administrating guardian of the person, estate and trust services, INTNW encounters situations where clients, interested parties and providers do not agree with the steps taken or decisions made and/or direction dictated by the court. These individuals may comment or post to on- line business review sites such as Yelp. Bound by professional standards of practice and conduct, INTNW is prohibited from disclosing and/or discussing anything related to the clients that it serves. This requires restraint by INTNW in responding to on-line comments.

In most and/or all cases, the individuals have utilized the court system to resolve their concerns only to find that the court outcome did not meet their expectations. For example, INTNW serves clients that have been physically and financially abused where the abuser is not happy with the court's position on a issue. Other examples include: Clients with a blended family that cannot agree on their personal and financial needs, resulting in conflict where neither side of the family will be totally satisfied; Special Needs Trust expenditures requested by a parent, that will benefit someone other than the beneficiary, are denied by the trustee; INTNW is appointed on a case in which the client, deemed incapacitated by the medical and court systems, does not want or feel they require a fiduciary. INTNW strives to resolve issues related to the management of a client's personal and financial needs and such can be challenging for individuals that are unrealistic in their demands.

Another challenge for INTNW is being appointed as Guardian of the Person and/or Estate or as Trustee of a trust for which expenses have not been paid prior to appointment. The estate or trust may have limited liquid assets and funds which can involve delays in payment until real property and/or other assets can be liquidated. INTNW's top priority is to ensure that a client's housing and well-being are being maintained. This may require a client to receive Medicaid Benefits until assets can be liquidated, limiting the payment of income to a preapproved plan. Depending on access to funds, payment of claims made against an estate or trust can be delayed or denied, resulting in frustration for a vendor that does not understand the situation.

Intrustment Northwest, Inc. does receive supportive feedback including correspondence from clients served as well as their respective families. Due to privacy issues, INTNW can only share positive comments once a client has passed or is otherwise authorized.

If you have questions regarding on-line comments or require additional information please feel free to contact Intrustment Northwest, Inc.

August 29, 2019

5th November 2008

Jim comes with my mail and a great big smile
It's good to see him even once in a while.

He's both ~~love~~ school kits and stories of joy
about things that happen to each girl and boy.

Jim's employers are a group called Blaze Burke
Always gracious and smiling and eager to work.

They speak with a smile that's heard in the voice
I didn't get to pick, but there's no better choice.

Kindness and caring are shown by all
No matter what happens, they'll not let you fall.

The end results will soon be in

The punishment will sadden me, as I feel sorry for him.

I've had many kind comments, re news and TV sessions
I've stood before the world with my gullible confessions.

Yet, people like you who have worked so hard for me
Have given me bracelets as a birthday gift, you see!

The card is an artistic delight, with three strands of lily,
I deared them and took off for show, really ready to sing!

Thank you all so very much for your kindness and sharing

I've never known a group so full of compassion,

Love, and caring!

I draw, sing, knit, am
Auntie Jan to first graders
and play solitaire. At seven -
nine life is a renewable joy
all the day long!

Very Best
Janet

February 25, 2007

Dear Ones,
I thank you so much
for the lovely sympathy
card ^{and} the hand written expres-
sions of condolence. Such
things mean a lot. It certainly
meant a lot to me.

It was a fortunate day
in July 1994 when Gary
Beagle came into Frances'
life, and mine, subsequently,
including all of you. I am
so grateful for all the help,
caring and dedication through
the years.

Frances was one of the best and
she deserved the best. In care, I
feel she had it.

God bless you all.
Frances Keech's sister
Mellie